




MEMORANDUM

TO: Frank E. Nunes, Police Chief 

FROM: Alex Hong, Professional Standards Sergeant

DATE: January 22, 2024

SUBJECT: 2023 Annual Complaint Summary (CALEA 26.2.5)

DTG 718

The Buena Park Police Department is committed to ensuring our personnel provide exceptional and professional service to all community members. We are committed to promoting public trust and maintaining the highest standards. Therefore, we thoroughly investigate every citizen's complaint to identify and address potential policy violations or misconduct. In addition, all supervisors and managers receive internal affairs training to perform comprehensive and impartial investigations on accused personnel.

Complaints can be initiated externally by a citizen or internally by a department employee. Additionally, all complaints can be received in person, electronically, or anonymously. We review all information and evidence to determine the validity of the complaint and continue with an investigation. If we discover misconduct or improper job performance against a police employee has occurred, we address the issue with appropriate disciplinary action and counseling/additional training. Once concluded, all investigations are preserved and stored in the professional standards office by the state law.

In 2023, the Buena Park Police Department initiated 17 administrative investigations and investigated four citizen complaints. The increased administrative investigations compared to last year are due to increase on-duty traffic collisions.



2022-2023 Internal Investigation

